FEDERAL COMMUNICATIONS COMMISSION
FIELD ENGINEERING BUREAU

July 31, 1964

ADDRESS REPLY TO:

1600 Custom House
Boston
Massachusetts 02109

Mr. Bradley D. Rohrer, K1CTK, Chairman
Wellesley Amateur Radio Club
287 Oakland Street
Wellesley Hills 81, Massachusetts

Dear Sir: Refer to File BS-S-79

Your letter reporting such unsatisfactory results of your first TVI case involving Mr. Gregorie, K1RAW, and complainant Joseph G. Maxwell, 50 Riverview Street, Saxonville, Massachusetts, shows one side of the TVI problem which plagues everyone concerned.

TVI Committee work does contain some knotty problems, such as this; but it is also a source of considerable interest and gratification when you resolve a situation. From past experience, the TVI Committees solve many more cases than we ever hear of, and for this we are very grateful. It is a real service to the public and the Amateur Radio Service - and this office.

With respect to general advice for situations such as this, we usually tell such recalcitrant complainants that co-operation is a two-way street, and if they won't allow themselves to be helped, then we have no alternative but to tell them that they must continue to suffer the interference. Of course, you are familiar with the fact that most major manufacturers have established policies to assist their customers' TVI cases there the interference is due to receiver deficiencies, including supplying high pass filters, etc. Such policies were originally establishedbecause of the Commission's intervention and representation to them.

Thank you for your efforts, unsuccessful as you think they were, and we hope that later efforts will be more fruitful. Please convey my appreciation to the Members of the Wellesley Amateur Radio Club for their co-operation in this phase of Amateur activity.

Very truly yours,

Nathan A. Hallenstein
Engineer in Charge.

NAH:mw